



# Pet Care Agreement

## Client Information Sheet

"We Care When You Can't"

Date: \_\_\_\_\_

Your Name: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ E-mail: \_\_\_\_\_

Home #: (\_\_\_\_) \_\_\_\_\_ Cell #: (\_\_\_\_) \_\_\_\_\_ Wk #: (\_\_\_\_) \_\_\_\_\_

Would you like to communicate by (check all that apply) text message  e-mail  phone

Veterinarian: \_\_\_\_\_ Phone#: (\_\_\_\_) \_\_\_\_\_

covered by pet health insurance? Yes  No

Company: \_\_\_\_\_ Policy Number: \_\_\_\_\_

### Emergency Contact Info:

Name: \_\_\_\_\_ Phone#: (\_\_\_\_) \_\_\_\_\_

Address \_\_\_\_\_

Name: \_\_\_\_\_ Phone#: (\_\_\_\_) \_\_\_\_\_

Address \_\_\_\_\_

How did you hear about All Creatures Pet Care? (Check all that apply)?

- |   |                                       |  |  |                                       |
|---|---------------------------------------|--|--|---------------------------------------|
| All Creatures Customer <input type="checkbox"/> | Veterinarian <input type="checkbox"/> | Groomer <input type="checkbox"/>             | Trainer <input type="checkbox"/>             | Other Kennel <input type="checkbox"/> |
| Friend <input type="checkbox"/>                 | Local Event <input type="checkbox"/>  | Chamber of Commerce <input type="checkbox"/> | Sun City Directory <input type="checkbox"/>  | Yellow Pages <input type="checkbox"/> |
| Internet Search <input type="checkbox"/>        | Craigslist <input type="checkbox"/>   | Online Yellow Pages <input type="checkbox"/> | Google <input type="checkbox"/>              | Yahoo! <input type="checkbox"/>       |
| Other Internet <input type="checkbox"/>         | Car Magnet <input type="checkbox"/>   | Flyer/Boucher <input type="checkbox"/>       | Other Advertisement <input type="checkbox"/> | Other <input type="checkbox"/>        |

Can you give name or location of referral? \_\_\_\_\_

### Emergency Care

No one expects anything to happen but that's usually when it does. In case of this, I need a dollar amount you will be willing to spend on emergency care if you can not be reached and care is needed right away.

I agree to Emergency Care and Authorize All Creatures Pet Care to use the Credit Card listed below to pay for the charges.

Exceptions: \_\_\_\_\_ Amount: \_\_\_\_\_

Credit Card # \_\_\_\_\_ Exp Date: \_\_\_\_\_ 3 digit code on back \_\_\_\_\_

Name On Card: \_\_\_\_\_ Signature: \_\_\_\_\_

What arrangements should be made in the unlikely event of your pets death? \_\_\_\_\_

**If your Vet is unreachable, we will use ANY available Georgetown or Emergency Vet if/as necessary.**

# Terms and Conditions

**This is a contract between All Creatures Pet Care (hereinafter called "ACPC") and the pet owner whose signature appears below (hereinafter called "Owner")**

Owner agrees to pay the rate for pet sitting in effect on the date pet sitting services are provided by ACPC. **In the event of an early return home, owner must notify ACPC promptly to avoid being charged for unnecessary visits.**

ACPC is authorized to perform care and services as outlined in the Pet Care Agreement.

Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during its stay.

By signing this contract and leaving his/her pet in the care of ACPC, Owner certifies to the accuracy of all information given about any pets listed in the pet information sheet.

In the event of inclement weather or a natural disaster, ACPC is entrusted to use their best judgment in caring for your pet(s) and home. ACPC will be held harmless for consequences related to such decisions.

In the event that ACPC is requested to employ a locksmith to gain entry into Owner's premises due to a malfunction of the lock or failure of client to leave a key, it shall be the responsibility of the owner to reimburse ACPC for all costs incurred. The Owner expressly gives ACPC the authority to employ a locksmith on the Owner's behalf in the event of the aforementioned occurrences.

ACPC shall exercise reasonable care for the pet(s) in its care. The Owner further agrees to be solely responsible for any and all acts of behavior of said pet while it is in the care of ACPC.

Owner specifically represents to ACPC that the pet has not been exposed to rabies or distemper within the last thirty days and that said pet is current on all vaccinations.

Should Pet Caregiver be bitten or otherwise exposed to any disease, ailment or injury from Owner's pet(s) or premises, it will be the Owner's responsibility to pay all costs and damages incurred by the victim.

In the event of personal emergency or illness of Pet Caregiver, Owner authorizes ACPC to arrange for another qualified person to fulfill responsibilities as set forth in this agreement. Owner will be notified in such a case.

All charges incurred by the Owner shall be payable upon completion of services, or when billed by ACPC at address on Pet Care Agreement.

If pet becomes ill or if the state of the animal's health otherwise requires professional attention, ACPC, in its sole discretion, may engage the services of a veterinarian, administer medicine or give other requisite attention to the animal, and the expenses thereof shall be paid by the Owner.

Owner authorizes this signed agreement to be a valid approval for future service of any purpose provided by this agreement. This will permit ACPC to accept telephone reservations for future service and to enter premises without an additional signed agreement.

## **Release & Signatures**

I agree to pay in full via cash or check upon completion of services by ACPC. This includes any additional fees due for emergency services or medical treatments I agreed to, as well as any other service that may have been deemed necessary (per their discretion if I was unreachable) for emergency care per my approved specified amount.

I understand that ACPC will use every reasonable precaution to prevent escape, injury, illness or death of my pet(s). ACPC will not be held liable or responsible in any manner for illness, injury, escape or death that happens beyond their control.

**Do we have your permission to take photos of your pet and put them on our website? Yes  No**

**I have read and fully understand, and agree to Terms and Conditions in this Pet Care Agreement.**

**Print Name:** \_\_\_\_\_ **Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_